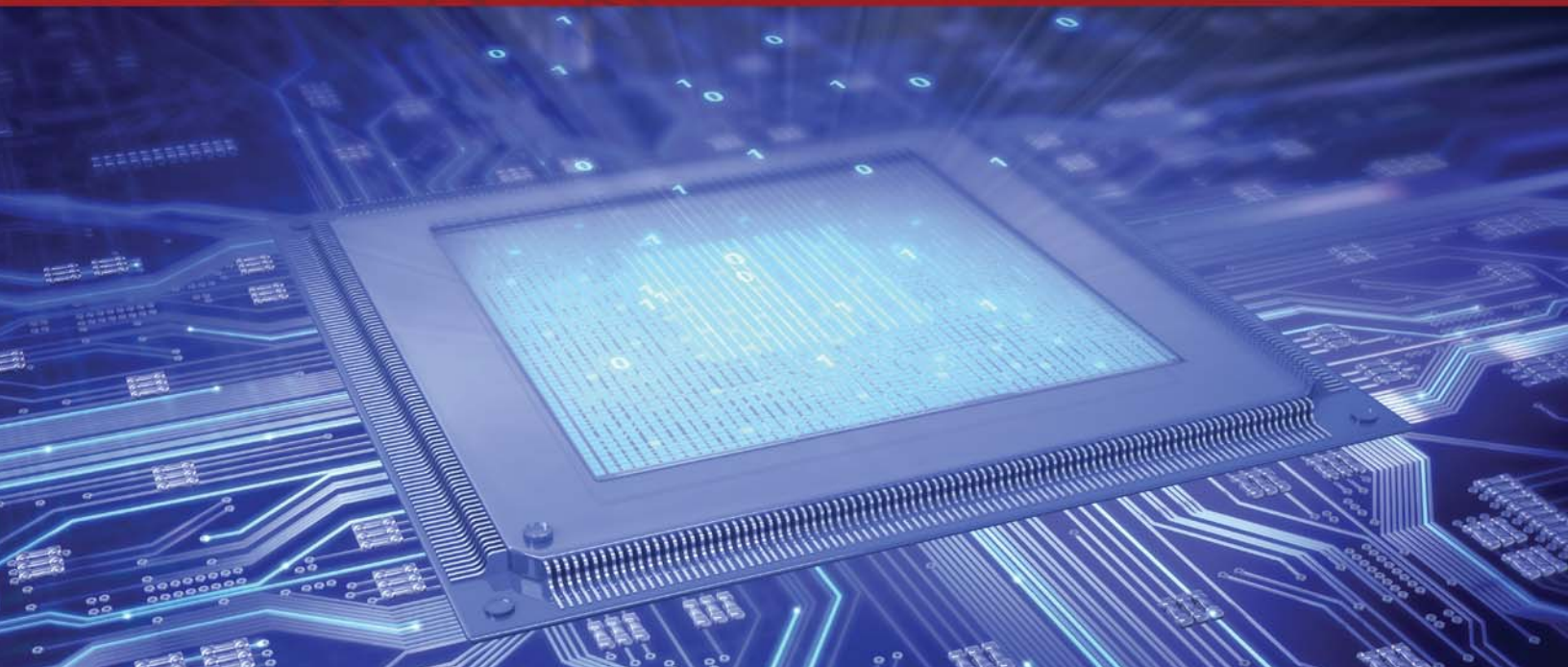


# A Proactive, Preventative Approach



## At Advantage Computer Enterprises, Inc., we know you can't manage what you can't measure.

You have invested in your IT infrastructure and rely on its performance, security and reliability. Advantage Computer Enterprises, Inc. will proactively manage risk and ensure its optimum performance using the most advanced performance monitoring and asset tracking tools.

At Advantage Computer Enterprises, Inc. we have invested in the technology and training needed to deliver superior value to our customers. We offer 24 x 7 remote monitoring coupled with comprehensive reporting, which gives us—and you—a better view on your IT, and helps you plan strategically to keep your resources and your budget on track.

Our comprehensive network audits often highlight ways for our customers to lower their IT costs through reducing costly downtime, improving performance levels, and eliminating lost productivity due to incompatible or out-of-date software.

For more information and pricing options please contact:

### **Advantage Computer Enterprises, Inc.**

1000 W Miller Rd PO Box 385 Iola, KS 66749

Phone: 620.365.5156 Fax 620.365.7980

web: aceks.com email: info@aceks.com



**Advantage Computer Enterprises, Inc. basic package, priced as low as \$\_\_\_\_\_ per month, includes:**

### **Continuous Monitoring**

- Network and device availability
- Alerts and pre-failure indicators
- Real-time alerting and monthly reports

### **Asset Management**

- Initial network assessment
- Asset inventory management
- Detailed network audits
- Warranty tracking

### **Security Assurance**

- Baseline security scanning
- Continuous monitoring for viruses, worms, spam ware and other malware
- Automated verification of data backup completion
- Identification of any failed back ups

### **Preventative Maintenance**

- Automated scripting
- Automated patching

### **Quarterly Business Reviews**

- Detailed needs assessment
- Set objectives and plan for improvements

# Managed Services Features and Benefits Overview

**Many studies have shown that the average small-to-medium sized business loses thousands of dollars a year to network downtime.**

Advantage Computer Enterprises, Inc. delivers proactive managed services that keep your network up and running at optimal effectiveness and efficiency, with superior network performance, security, and reliability—all at an affordable price.

## Monitoring and Alerting

- Advantage Computer Enterprises, Inc. will proactively monitor your network and remotely address potential points of failure before they become critical
- When a site visit is required, automatic alerts guarantee a rapid response time
- Problems will often be resolved before you're even aware that they are occurring

## Security Assurance

- Extensive reporting gives you a bird's-eye view of your entire network's security
- Alerts on attempted network access by unauthorized users
- Ban high-bandwidth interactive games or illegal peer-to-peer file sharing applications that monopolize business resources and often introduce viruses and Spyware
- Patch inventory ensures your operating systems are up-to-date and not exposed to vulnerabilities

## Asset Management

- Up-to-date hardware, software and patch information
- Can be used for insurance claims in case of flood, fire or theft

## Preventative Maintenance

- Advantage Computer Enterprises, Inc. minimizes disruptions to your work environment by resolving issues proactively
- Deep, remote visibility into the health and performance of your IT assets allows us to diagnose problems faster than ever

## Reporting

- You'll get comprehensive, graphical reports emailed automatically every month
- Simplifies capacity management and upgrade planning

## Quarterly Business Reviews

- We'll meet every quarter to discuss the overall health and performance of your IT assets and ways to get the most out of your investments
- Extensive data about your IT will support more accurate budget forecasting



## Grow Your Business, Cut Costs!

Feature	Benefit	Value
<b>24 x 7 Monitoring and Alerting</b>	We'll identify IT issues much faster—often before you experience problems—and address them proactively.	You'll see a reduced cost of downtime, and minimize the resulting lost opportunities, lost productivity, and service costs.
<b>Asset Management</b>	You'll get accurate, up-to-date asset and warranty tracking for insurance or taxation purposes.	You'll save money with better asset life-cycle management, and you'll never pay twice for maintenance.
<b>Security Assurance</b>	Protect your assets and data with round-the-clock protection from virus, malware and other attacks; achieve regulatory compliance with legislation relevant to your industry.	You'll reduce downtime and its associated costs, while increasing customer confidence.
<b>Preventative Maintenance</b>	Lengthen the lifespan of your assets and minimize technology problems that reduce productivity.	Your team can get more done, and you'll reduce expenditures on emergency repairs.
<b>Reports</b>	You'll always know exactly what's going on in your network, and be able to identify and analyze pending issues.	You'll be able to optimize every dollar you spend on IT based on accurate, detailed data.
<b>Quarterly Business Reviews</b>	An opportunity to prioritize projects, plan budgets, and discuss solution optimizations	You'll be able to conduct more accurate budget forecasting based on the facts.

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